Usability test for Asheville farmer’s market

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**Impression questions:**

1. **What is your initial impression of the website’s design and layout?**
   1. **Seems a little barebones for now seeing how every page is just a stub.**
2. **Does the website appear professionally made?**
   1. **Aside from the use of stubs, the home button being a dropdown for a single link and the search icon not being clickable detract from the sense of professionalism.**
3. **Is the website text readable?**
   1. **Yes, but the header’s stylization seems a bit off by giving the F in farmers a serif that makes it look like an E.**

**Exploratory tasks:**

1. **You want to learn more about the farmers, navigate to the farmers’ page.**
   1. **Pretty simple, just clicked on the farmers’ dropdown menu and then the link to the farmers' page.**
2. **You want to learn more about the product, navigate to the produce page.**
   1. **Again, simply used the produce dropdown menu to reach the link for the produce page.**
3. **You want to learn more about the staff, navigate to the about the staff page.**
   1. **I figured that it was under the about dropdown and I correctly found the link.**

**Directed tasks:**

1. **Create an account:**
   1. **Click the login link in the upper left corner.**
   2. **Click the sign-up button below the login username and password.**
   3. **Sign up using the email address** [firstlast@test.test](mailto:firstlast@test.test) **and your first and last name as the username.**
      1. **Try a password that doesn’t match the password criteria listed on the page.**
      2. **Then try one that does match the criteria listed.**
   4. **User 123 address St. as your address and Asheville as your city**
   5. **After your account has been created go to the login page and login**

**q. Were you able to create a user account?**

1. **Edit your account.**
   1. **Click the edit profile button in the dropdown under hello, firstlast.**
   2. **Change your email to** [editfirstlast@test.test](mailto:editfirstlast@test.test)
   3. **Click the edit button.**
   4. **Observe that your email has been edited.**
   5. **Go back to edit account.**
   6. **Click the delete account button.**
   7. **Click the delete user button.**
   8. **Your account has been deleted.**

**q. were you able to edit your account?**

**I wrongly assumed that the login page was the signup page because the link was so small, but after noticing it, I was able create my account successfully. The password requiring a special character was a little confusing because several of the symbols it says are okay are also included in the list of symbols that are not okay. The lack of automatic login was also a little jarring. After that I was able to successfully edit my email and delete my account.**

1. **Admin account** 
   1. **Follow the steps in directed tasks 1 for creating a user.**
   2. **Login using the username admintest and password Admintestacc1!**
   3. **Click on manage users.**
   4. **Click edit on the account you created.**
   5. **Edit its email to** [editfirstlast@test.test](mailto:editfirstlast@test.test)
   6. **View the user to see that your edits have taken effect.**
   7. **Delete the user you created.**
   8. **Logout**

**q. Were you able to use the admin account to delete a user?**

**I was able to edit the user account, however the form system requires that I know the user’s password, which will definitely be a problem for real admins. Also, both the form’s submit button and the delete confirmation button uses the username of the admin, not the name of the user.**